

TOC - BUILD YOUR MODEL: WEEK 2 ACTIVITY



About this activity

This activity sheet reflects the activity steps documented on your MURAL activity. Use this as a summary of the steps and document your answers in MURAL.

This activity refers to the template:

 Building a TOC Activity Template (*in MURAL - you will have received an individual link via email*).

1 REVIEW GROUPED VERBS

A. List your grouped verbs or major activities in the green stickies on the MURAL. Ensure there are no more than 5.

Note

- These are your grouped verbs from week 1 - this is an opportunity to review your grouped verbs.

B. Use the yellow stickies to identify the target group each group verb is focused on.

2 REVIEW THE ULTIMATE OUTCOMES

A. Consider the ultimate outcomes you have documented for your project (on the far right side of your model).

B. If you expect the outcome to happen earlier - move the outcome to the centre of your model and change the stickie colour to light blue.

C. If you think the outcome is beyond the scope of the project, move the stickie to the orange panel outside of your model labelled 'Outcomes beyond the scope of the project'.

3 STAKEHOLDER IDENTIFICATION TABLE

Complete the Stakeholder Identification Table in the MURAL.

4 ADDITIONAL ULTIMATE OUTCOMES

For the stakeholders you have identified as 'priority stakeholders' (in the table above), drag their 'ultimate outcome' (the dark blue stickie) onto the 'ultimate outcome' area of your TOC model.

Note

- If you think the outcome should happen earlier on the model, you can place it in the middle section or if you think the outcome is beyond the scope of the project, place the outcome in the orange panel outside your model.

5 CONSTRUCT AN OUTCOMES CHAIN

A. Choose one activities on your TOC model.

B. Using your story, create a pathway of arrows (an outcomes chain) from the beginning of the activity to the ultimate outcome.

Note

- You may need to adjust the positioning of some of your outcomes. To do this, drag the outcomes into the order that they happen.
- You may need to insert some new outcomes stickies for your pathways.

6 CONSTRUCT ANOTHER OUTCOMES CHAIN

A. Choose another activity on your model and create an outcomes chain from the beginning of the activity to the ultimate outcome. This time use your mental model, articulating what you think the series of changes are that result from the major activity.

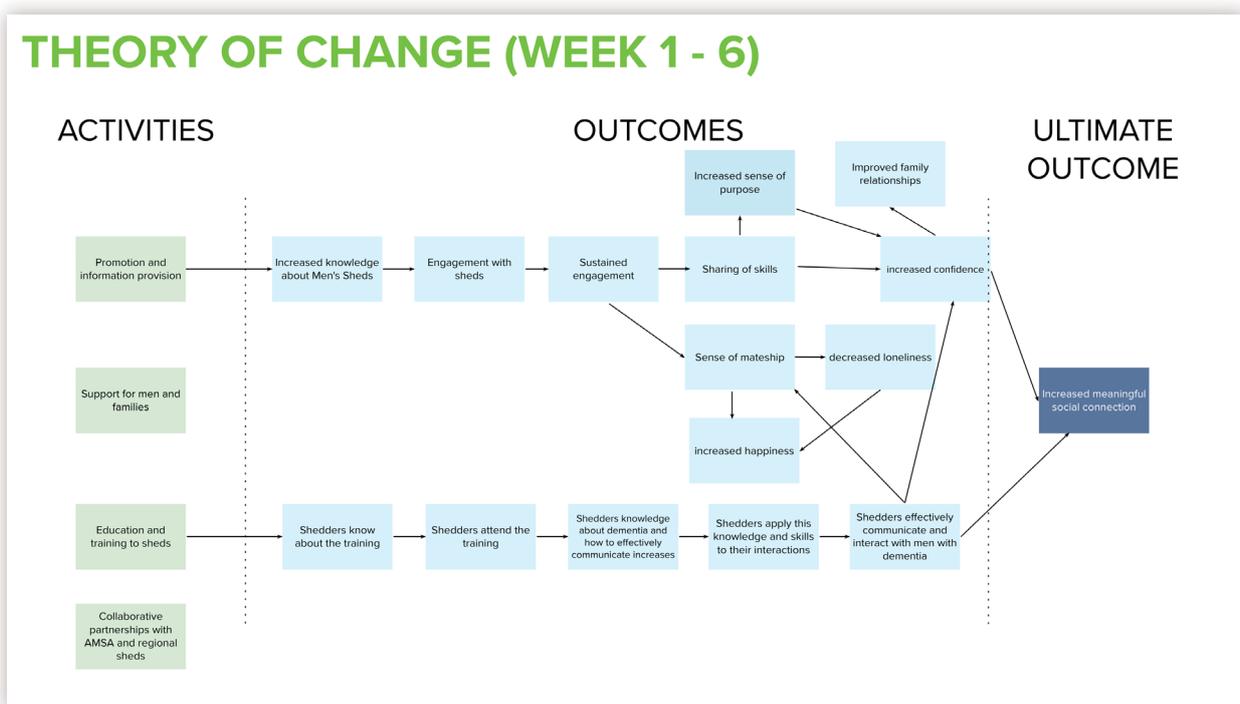
EXAMPLE Activity

By the end of the activity your TOC will have a list of activities, outcomes and ultimate outcomes.

You will also have two outcomes chains on your model - one chain created using STORY and the other using your MENTAL MODEL.

The image below shows an example of a TOC at the end of week 2 activity.

Visit the example MURAL via the training page website to see how steps 1 - 6 were completed.



ACTIVITY extension

Use STORY and MENTAL models to create some more chains on your TOC model